

USER'S MANUAL Split Type Room Air Conditioner

For trouble free services please register with our Customer Care on 180030000011 or write to us at : mideacare@carriermidea.com

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A CAUTION

- Contact the authorized installer for installation of this unit.
- Contact an authorized service technician for repair or maintenance of this unit.
- This appliance is not intended for use by persons(including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by persons responsible for their safety.
- Young children should be supervised to ensure that they do not play with the air conditioner.
- If the power cord is to be replaced, replacement work shall be performed by authorized personnel only.
- Installation work must be performed in accordance with the national wiring standards by authorized personnel only.

SAFETY PRECAUTIONS

To prevent injury to the user or other people and property damage, the following instructions must be followed. Incorrect operation due to ignoring of instructions may cause harm or damage. The seriousness is classified by the following indications.

₩ WARNING	This symbol indicates the possibility of death or serious injury.
△ CAUTION	This symbol indicates the possibility of injury or damage to property.

■ Meanings of symbols used in this manual are as shown below.

\bigcirc	Strictly prohibited.
(1)	Be sure to follow the instructions.







- Do not extend the cable and never use multiple plugs. A poor electrical connection, poor insulation or voltage which is higher than permitted can cause fire.
- Do not expose your body directly to the cool air for prolonged period.
- Never poke fingers, sticks or other objects in the air inlet and outlet vents.
- Never attempt to repair, relocate, modify the air conditioner yourself. Always contact your service partner if it requires.
- Never pull the plug out by pulling on the cable. Hold the plug firmly and pull it out of the plug socket, otherwise there is a risk of damaging the cable.
- Do not operate your air conditioner in a wet room such as a bathroom or laundry room.

- Remove all dirt from the power plug and plug it firmly. Soiled plugs can cause fire or an electric shock.
- In the event of any abnormalities such as smell of burning, immediately swithch off the device and pull the plug. Contact your service partner.
- Always switch off the device and pull the plug before you start to clean it.
- Use specified power cord.
- Contact the authorized installer for installation of this unit.
- Contact an authorized service technician for repair or maintenance of this unit.
- This appliance is not intended for use by persons(including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the air conditioner.

⚠ CAUTION

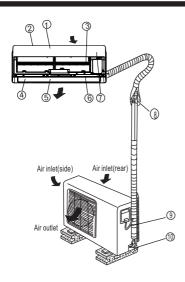




- Never actuate any switches with a wet hand. It may cause an electric shock. Never use the device for any other purpose than the intended use. Never
- place food, precision instruments, plants, animals, paint, etc. on the unit.
- Do not expose plants or animals directly to the air flow.
- Never clean the air conditioner with water. Never use combustible cleaning agents as these could cause a fire or deformation.
- Never place any burning objects close to the device if they could be directly affected by the emitted air.
- Never step onto the outdoor device and never place anything on it.
 - Never use an unsteady or rusty base.
- Never install the air conditioner in places where combustible gas can be emitted. Emmitted gas may collect and cause an explosion.
- Never allow the air conditioner to run for too long with the doors or windows open. or if the humidity is very high.



- If the air conditioner is to be used in conjunction with other heaters, the air should be refreshed periodically, otherwise there is a risk of lack of oxygen.
- Always pull out the power plug if the unit is not going to be used for any lengthy period of time. Collections of dust can cause fire.
- Always switch off the air conditioner and pull out the power plug during a storm. Electrical parts may get damaged.
- Check that the drainage line is correctly connected. If not, water will escape.
- Check that the condensation water can run off unhindered. It may cause water damage if the condensation water cannot run off properly.
- The air conditoner must be earthed in accordance with the local codes.
- For electrical safety purposes we recommend that you install an earthleakage circuit-breaker.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similary qualified persons in order to avoid a hazard



Display Window

The display window of the indoor unit may look like one of the follwing:



ETERNA



FLAIR & FLAIR - X

Names of parts

Indoor unit

- 1. Front panel
- 2. Air inlet
- Air filter
- 4. Air outlet
- 5. Horizontal air flow grille
- 6. Vertical air flow louver(inside)
- 7. Display panel

Outdoor unit

- 8. Connecting pipe
- 9. Connecting cable
- 10. Stop valve

NOTE:

All the pictures in this manual are for explanation purposes only. The actual shape of the indoor unit you purchased may be slight different on front panel and display window. The actual shape shall prevail.

Indication lamp



FRESH indication lamp(optional) Lights up when Clean Air feature is activated.

DEFROST indication lamp (Enabled on cooling & heating models only): Lights up when the air conditioner starts defrosting automatically or when the warm air control feature is activated in heating operation.



TEMPERATURE indication lamp(optional) •Displays the temperature settings when the air conditioner is operational.

- •Displays the malfunction code when fault occurs.
- **OPERATION** indication lamp This lamp illuminates when the air conditioner is in operation.
- TIMER indication lamp Lights up during Timer operation.

Special functions

Refrigerant Leakage Detection

With this new technology, the dipsplay area will appear EC' and the indication lamps continue flashing when the outdoor unit detects refrigerant leakage.

Louver Angle Memory Function(optional):

Within the scope of safety angle, it will memorize the open angle of horizontal louver. If it exceeds, it will memorize the boundry of safety angle. In the following circumstances, it will return to standard angle: 1) pressing the turbo or manual control button, 2)unplug and then plug in the machine. So we strongly suggest that the open angle of the horizontal louver should not be set too small, in case the condensed water forms and drops from the horizontal louver.

SELF CLEAN function(Optional)

- Function used after the shut down of cooling operation to clean the Evaporator ,it keeps the air fresh for the next operation.
- For cooling models, the unit will operate under FAN ONLY mode at LOW fan speed for half an hour, and then turn off automatically.
- For cooling & heating models, the unit will operate as in the below sequence:
 FAN ONLY mode at Low fan speed---Heating operation with LOW fan speed
 ---FAN ONLY operation---Stop Operation---Turn off.

 Note:
- This function is only available under COOL(AUTO COOL, FORCED COOL) and DRY mode.
- Before selecting the function, it is recommended to run the air conditioner under cooling operation for about half an hour. Once the Self Clean function is activated, all TIMER setting will be cancelled.
- During SELF CLEAN operation, when pressing the SELF CLEAN button on the remote controller again, the unit will stop the operation and turn off the unit automatically.

CLEAN AIR function(on some models)

Improving the quality of indoor air is one of the purposes of an air conditioner. This air conditioner is equipped with ionizer or Plasma Dust Collector(Depending on specific configuration of the model). With the anions generated by Ionizer, the air circulation of the air conditioner fills the room with refreshing, natural and healthy air. The Plasma Dust Collector generates a high voltage ionization zone, through which the air is converted to plasma. Inside the air most of the dust, smoke, and pollen particles are captured by the electrostatic filter.

Anti-mildew function(Optional)

When turns off the unit on COOL, DRY, AUTO (Cool) mode, the air conditioner will continue operating for about 10 minutes (depending on models) with soft wind. This will help to dry up the condensed water inside the evaporator, and prevent the breeding of mildew. Under Anti-mildew operation, do not restart the air conditioner until the unit iscompletely off.

NOTE: This manual does not include Remote Controller Operations, see the <<Remote Controller Instruction>> packed with the unit for details.

Operating temperature

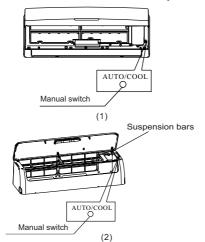
Mode Temperature	Cooling operation	Heating operation	Drying operation
Room temperature	17°C~32°C (62°F~90°F)	0℃~30℃ (32°F~86°F)	10°C~32°C/50°F~90°F
Outdoor temperature	18℃~43℃ (64℉~109℉)		11°C~43°C/52°F~109°F
	-7°C~43°C/20°F~109°F: (For the models with low temperature cooling system)	-7℃~24℃ (20℉~76℉)	18°C~52°C/64°F~126°F (For special tropical models)
	18℃~52℃/64°F~126°F: (For special tropical models)		(roi special tropical models)

NOTE:

- Optimum performance will be achieved within these operating temperatures. If air conditioner is used outside of the above conditions, certain safety protection features might come into operation and cause the unit to function abnormally.
- 2. Room relative humidity less than 80%. If the air conditioner operates in excess of this figure, the surface of the air conditioner may attract condensation. Please sets the vertical air flow louver to its maximum angle (vertically to the floor), and set HIGH fan mode.

Manual operation

Units are equipped with a switch to run emergency operation mode. It can be accessed by opening the front panel. This switch is used for manual operation in case the remote controller fails to work or maintenance necessary.

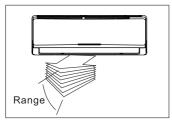


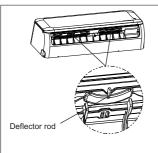
- ① Hold the panel sides and lift the front panel up to an angle until it remains fixed with a clicking sound.
- Once you push the manual switch, the operation mode is shifted in an order as: AUTO, COOL, OFF. The temperature will be set at 24°C/76°F and the fan on Auto.
- 3 After operation, close the panel firmly to its original position.

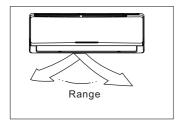
CAUTION:

- This switch is used for testing purposes only. You had better not choose it.
- To restore the remote controller operation, use the remote controller directly.

Airflow direction control







Adjust the air flow direction properly, otherwise it might cause discomfort or cause uneven room temperatures. Adjust the horizontal louver using the remote controller. Adjust the vertical louver manually or using the remote controller(depending on models).

To set the vertical air flow(Up--Down) direction Perform this function while the unit is in operation. Use the remote controller to adjust the air flow direction. The horizontal louver can be moved at a range of 6° for each press, or swing up and down automatically. Please refer to the ''REMOTE CONTROLLER OPERATION MANUAL'' for details.

To set the horizontal air flow direction (left - right)

- Move the deflector rod manually to adjust the air flow in the direction you prefer.
 - IMPORTANT: Do not put your fingers into the panel of blower and suction side. The high-speed fan inside may cause danger.
- For some models, the vertical louver can be adjusted by using the remote controller. Please refer to the 'REMOTE CONTROLLER OPERATION MANUAL for details

NOTE:

Best working conditions(the energy efficiency can be affected if not set under these conditions):

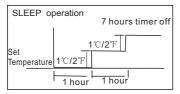
- The best angle of louvers is the default angle of cooling
- The best way of setting the angle of louvers at heating mode is: run the unit for 5 minutes and then use the remote controller to set the louvers at the default angle of cooling mode.

✓!\ CAUTION

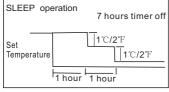
- Do not operate the air conditioner for long periods with the air flow direction set downward in cooling or dehumidifying mode. Otherwise, condensation may occur on the surface of the horizontal louver causing moisture to drop on to the floor or on furnishings.
- When the air conditioner is started immediately after it was stopped, the horizontal louver might not move for approximately 10 seconds.
- Open angle of the horizontal louver should not be set too small, as COOLING or HEATING performance may be impaired due to too restricted air flow area.
- Do not move the horizontal louver manually, otherwise the horizontal louver will be out of sync. Please cease operating, unplug power for a few seconds, then restart the air conditioner



How the air conditioner works



Cooling



Heating

AUTO operation

- When you set the air conditioner in AUTO mode, it will automatically select cooling, heating(cooling/heating models only), or fan only operation depending on set temperature and the room temperature.
- The air conditioner will control room temperature automatically to the temperature point you set.
- If you feel uncomfortable in the AUTO mode, you can set your desired temperature.

SLEEP operation

When you push SLEEP button on remote controller during cooling, heating(cooling & heating models only), or AUTO operation, the air conditioner will automatically increase (cooling) or decrease (heating) 1°C/2°F per hour for the first 2 hours, then hold steadily for the next 5 hours, after that it will switch off. This mode saves you energy and brings you comfort at night.

DRYING operation

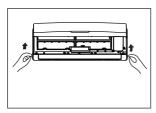
 The temperature is regulated while dehumidifying by repeating turning on and off of the cooling operation or fan only. The fan speed is LOW.

Optimal operation

To achieve optimal performance, please note the following:

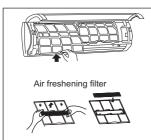
- Adjust the air flow direction correctly so that it is not forwards people.
- Adjust the temperature to achieve the highest comfort level. Do not adjust the unit to excessive temperature levels.
- Close doors and windows on COOL or HEAT modes, or performance may be reduced.
- Use TIMER ON button on the remote controller to select a time you want to start your air conditioner.
- Do not put any object near air inlet or air outlet, as the efficiency of the air conditioner may be reduced and the air conditioner may stop running.
- Clean the air filter periodically, otherwise cooling or heating performance may be reduced.
- Do not operate unit with horizontal louvre in closed position.

Care and Maintenance









Before mainatenance

•Turn the system off before cleaning. To clean, wipe with a soft, dry cloth. Do not use bleach or abrasives.

NOTE: Power supply must be disconnected before cleaning the indoor unit.



↑ CAUTIONS

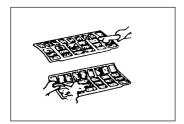
- A cloth dampened with cold water may be used on the indoor unit if it is very dirty. Then wipe it with a dry cloth.
- Do not use a chemically treated cloth or duster to clean the unit
- Do not use benzine, thinner, polishing powder, or similar solvents for cleaning. These may cause the plastic surface to crack or deform.
- Never use water hotter than 40°C/104°F to clean the front panel, it could cause deformation of discoloration

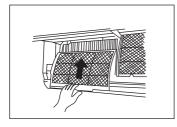
Cleaning the unit

wipe the unit with a soft dry cloth only. If the unit is very dirty, wipe it with a cloth soaked in warm water.

Cleaning the air filter and air freshening filter A clogged air filter reduces the cooling efficiency of

- this unit. Please clean the filter once every 2 weeks. 1. Lift the indoor unit panel up to an angle until it stops with a clicking sound. For some models,
- please use suspension bars to prop up the panel. 2. Take hold of the handle of the air filter and lift it up slightly to take it out from the filter holder, then pull it downwards.
- 3. Remove the AIR FILTER from the indoor unit. Clean the AIR FILTER once two weeks. Clean the AIR FILTER with a vacuum cleaner or water, then dry it up in cool place.
- 4. Remove the Air Freshening Filter from its supporting frame (on some models).
 - Clean the air freshening filter at least once a month, and replace it every 4-5 months.
 - Clean it with vacuum cleaner, then dry it in cool place.





- 5. Install the air freshening filter back into position.
- 6. Insert the upper portion of air filter back into the unit. taking care that the left and right edges line up correctly and place filter into position.

Replacement of air filter and air frenshing filter

- 1. Remove the air filter.
- 2. Remove the air frenshing filter.
- 3. Install a new air frenshing filter.
- 4. Reinstall the air filter and securely close the front panel.

Preparation for extended non-operation

If you plan to idle the unit for a long time, perform the following:

- (1) Clean the indoor unit and filters.
- (2) Operate the fan for about half a day to dry the inside of the unit.
- (3) Stop the air conditioner and disconnect power.
- (4) Remove the batteries from the remote controller. The outdoor unit requires periodic maintenance and cleaning. Do not attempt to do this yourself. Contact your dealer or service provider.

Pre-season inspection

- Check that the wiring is not broken off or disconnected.
- Clean the indoor unit and filters.
- Check that the air filter is installed.
- Check if the air outlet or inlet is blocked after the air conditioner has not been used for a long time.

↑ Caution

- Do not touch the metal parts of the unit when removing the filter. Injuries can occur when handling sharp metal edges.
- Do not use water to clean inside the air conditioner. Exposure to water can destroy the insulation, leading to possible electric shock.
- When cleaning the unit, first make sure that the power and circuit breaker are turned off.
- Do not wash air filter with hot water at more than 40°C/104°F. Shake off moisture completely and dry it in the shade. Do not expose it directly to the sun. it may shrink.

Normal function of the air conditioner

The following events may occur during normal operation.

1. Protection of the air conditioner.

Compressor protection

• The compressor can't restart for 3-4 minutes after it stops.

Anti-cold air (Cooling and heating models only)

- The unit is designed not to blow cold air on HEAT mode, when the indoor heat exchanger is in one of the following three situations and the set temperature has not been reached.
 - A) When heating has just started.
 - B) Defrosting.
 - C) Low temperature heating.
- The indoor or outdoor fan stop running when defrosting (Cooling and heating models only).
 Defrosting (Cooling and heating models only)
- Frost may be generated on the outdoor unit during heat cycle when outdoor temperature is low and humidity is high resulting in lower heating efficiency of the air conditioner.
- During this condition air conditioner will stop heating operation and start defrosting automatically.
- The time to defrost may vary from 4 to 10 minutes according to the outdoor temperature and the amount of frost built up on the outdoor unit.

2. A white mist coming out from the indoor unit

- A white mist may generate due to a large temperature difference between air inlet and air outlet on COOL mode in an indoor environment that has a high relative humidity.
- A white mist may generate due to moisture generated from defrosting process when the air conditioner restarts in HEAT mode operation after defrosting.

3. Low noise of the air conditioner

- You may hear a low hissing sound when the compressor is running or has just stopped running.
 It is the sound of the refrigerant flowing or coming to a stop.
- You can also hear a low "squeak" sound when the compressor is running or has just stopped running. This is caused by heat expansion and cold contraction of the plastic parts in the unit when the temperature is changing.
- A noise may be heard due to louver restoring to its original position when power is turned on.

4. Dust is blown out from the indoor unit.

This is a normal condition when the air conditioner has not been used for a long time or during first use of the unit.

5. A peculiar smell comes out from the indoor unit.

This is caused by the indoor unit giving off smells permeated from building material, from furniture, or smoke.

The air conditioner turns to FAN only mode from COOL or HEAT (For cooling and heating models only) mode.

When indoor temperature reaches the temperature setting on air conditioner, the compressor will stop automatically, and the air conditioner turns to FAN only mode. The compressor will start again when the indoor temperature rises on COOL mode or falls on HEAT mode (For cooling and heating models only) to the set point.

TROUBLESHOOTING TIPS

7. The air conditioner runs Anti-mildew function after turning off the unit.

When turning off the unit under COOL(AUTO COOL, FORCED COOL) and DRY mode, the air conditioner will run Anti-mildew function for 7-10 minutes, then stop the operation and turn off the unit automatically.

8. Dripping water may generate on the surface of the indoor unit when cooling in a high relatively humidity (relative humidity higher than 80%). Adjust the horizontal louver to the maximum air outlet position and select HIGH fan speed.

9. Heating mode (For cooling and heating models only)

The air conditioner draws in heat from the outdoor unit and releases it via the indoor unit during heating operation. When the outdoor temperature falls, heat drawn in by the air conditioner decreases accordingly. At the same time, heat loading of the air conditioner increases due to larger difference between indoor and outdoor temperature. If a comfortable temperature can't be achieved by the air conditioner, we suggest you use a supplementary heating device.

10. Auto-restart function

- Power failure during operation will stop the unit completely.
- For the unit without Auto-restart feature, when the power restores, the OPERATION indicator
 on the indoor unit starts flashing. To restart the operation, push the ON/OFF button on the
 remote controller. For the unit with Auto-restart feature, when the power restores, the unit
 restarts automatically with all the previous settings preserved by the memory function.

Troubleshooting guide

If one of the following faults occurs, stop the air conditioner immediately, disconnect the power and then connect it in again. If the problem still exists, disconnect the power and contact the nearest customer service center.

1	customer service center.		
	OPERATION indicator or other indicators continue flashing.		
Trouble	Fuse blows frequently or circuit breaker trips frequently.		
ii Gubio	Other objects or water fall into the air conditioner.		
	The remote controller won't work or works abnormally.		
	If one of the following code appears on the display area : E0,E1,E2,E3or P0,P1,P2,P3		

Power cut	Wait for power to be restored.
Unit may have become Unplugged.	Check that plug is securely in wall receptacle.
Fuse may have blown.	Replace the fuse.
Battery in Remote controller may have been exhausted.	Replace the battery.
The time you have set with timer is incorrect.	Wait or cancel timer setting.
Inappropriate temperature	Set temperature correctly. For
setting.	detailed method please refer to
	"Using remote control" section.
Air filter is blocked.	Clean the air filter.
Doors or Windows are open.	Close the doors or windows.
Air inlet or outlet of indoor or outdoor unit has been blocked.	Clear obstructions away first, then restart the unit.
Compressor 3 or 4 minutes protection has been activated.	Wait.
	Unit may have become Unplugged. Fuse may have blown. Battery in Remote controller may have been exhausted. The time you have set with timer is incorrect. Inappropriate temperature setting. Air filter is blocked. Doors or Windows are open. Air inlet or outlet of indoor or outdoor unit has been blocked. Compressor 3 or 4 minutes

If the trouble has not been corrected, please contact a local dealer or the nearest customer service center. Be sure to inform them of the detailed malfunctions and unit model number.

Notes: Do not attempt to repair the unit yourself.

Always consult an authorized service provider.



E-WASTE MANAGEMENT GUIDELINES

(PERTAINING TO THE E-WASTE RULES)

PROPER HANDLING OF THE AIR CONDITIONER

Under the e-waste Management and Handling Rules, 2011 ("e-waste Rules"), it is necessary for the e-waste to be properly channelized till the stage of its recycling and final disposal. Improper handling and dumping of e-waste in landfills contaminates the soil and the water resources. Hence, it is imperative that the electrical and electronic equipments that are rendered useless on account of the end of its life or any accidental breakage or damage, is disposed off in a manner that is not detrimental to the conservation of the environment and does not cause any health hazard to any living beings. With a view to attain this objective, certain responsibilities have to be borne by all the concerned stakeholders including the producer, dealer, dismantler, recycler and also the consumer, involved in the production, use and disposal of the electronic equipments.

Please be aware that you are a responsible consumer under the e-waste rules. Kindly take note of the symbol below which connotes that you should not dump any of the electrical and electronic equipments including MIDEA air-conditioners in garbage bins, neither should you dispose off the same through any scrap dealers.



HAZARDOUS CONSTITUENTS

Most of the components used in our air-conditioners do not contain any hazardous substances. However, certain components contain trace of lead and hexavalent chromium more than the permitted levels of concentration (0.1%) prescribed under the e-waste Rules and it shall be our endeavour to reduce the concentration level of the aforementioned substances to the levels prescribed by the e-waste rules by May 2014.

COLLECTION CENTRES

We have set up Collection facility for the collection of e-waste that gets created at a stage where air conditioner is no longer usable and is intended to be discarded by you. You may call on toll free number 1800 30000011 or visit our website for collection center.

ANNUAL MAINTENANCE CONTRACT

Our air conditioners contain various components and inputs that are technical in nature and it is important that any repair or replacement of any of the components of the air conditioners is done only by the personnel authorized by MIDEA.

We at Carrier Midea India Pvt. Ltd. believe in providing our valued customers the best in engineered technology & quality performance for extreme Indian conditions. Striving to keep our commitments and to ensure best product performance, We offer to you exciting "Happy Homes Annual Maintenance plans" to cover the service support for your products.

We recommend that you avail Happy Homes annual maintenance services from us in order to optimize the performance and the life span of your conditioners and also to ensure their safe and proper handling.

You can contact to us on our call center number 180030000011, 8am to 8pm to register your request for Annual Maintenance services or you can write to us on mideacare@carriermidea.com

CARRIER MIDEA INDIA PRIVATE LIMITED (hereinafter referred to as "The Company), hereby warrants to the original domestic purchaser (here in after called the "said purchaser") of the air-conditioning unit (as detailed within the Warranty Registration Card and here in after referred to as the "said unit") that the said unit is free from defects in materials and workmanship under normal use and service and under specified voltage conditions, and that during a period of twelve (12) months commencing from the date of invoice, as provided in the Warranty Registration Card, the Company undertakes to repair or to replace as it deems fit in sole discretion, free of charge, any part or parts of the said unit (including the compressor, condenser and evaporator) which proves to be defective in materials or workmanship.

FIVE YEAR COMPRESSOR WARRANTY

For four (4) years following the expiration of the entire unit warranty, Company shall continue to warrant the compressor to be free from defects in material and workmanship under normal use and service and under specified voltage conditions and the Company shall, repair or replace without cost to the original purchaser, any part or portion of the compressor which shall be returned to us, transportation charges prepaid and which on inspection shall be shown to be thus defective. Expendable items like refrigerant, gas overload, oil, strainer and others are excluded from this warranty and are on changeable basis. This warranty is subjected to use of airconditioner with input voltage of 230 +/- 10%. We recommend use of approved make of voltage stabilizer with input voltage of 230 +/- 10%. The terms and conditions as set out below shall form the basis of this warranty:-

- 1. This warranty shall be valid and that the said purchaser can have the benefit of this warranty if and only if the said purchaser has duly intimated the fault to the Company or its authorised dealer and that the unit is in the possession of and is used by the said purchaser.
- 2. This warranty shall be valid only for the said period of twelve months as specified above, irrespective of whether the said unit has been in use or not for any reason whatsoever, or the unit is moved from one location to another. The warranty period specified above shall include time taken for repairs, replacements, technical breakdowns, transit time etc. This warranty shall automatically expire by efflux of time on completion of the period indicated here in above and no notice of such expiry will be given by the Company.

- 3. This warranty shall stand automatically terminated in the event of the said unit being serviced, repaired installed, de-installed, re-installed or otherwise attended to by any person or organisation or agency or by the said purchaser himself (by whatever name called), other than the authorised representative/ Dealer of the Company.
- 4. Parts or the unit replaced or repaired under the terms of this warranty are warranted only for the remaining period of the original warranty period.
- 5. For attending any service call under this warranty beyond the municipal limits of the locality in which the authorised representative/dealer is situated (outstation locations), all to and fro traveling and other incidental expenses as prevailing from time to time incurred in connection with the visit of the service personnel, technician etc., shall be borne by the said purchaser and shall be payable in advance. Additionally, all expenses incurred by the authorised representative/dealer in collecting the said unit or any part thereof from such outstation locations and its return to the original location shall be borne exclusively by the said purchaser.
- 6. Any loss of refrigerant caused due to sabotage, improper handling or treatment, carelessness, accident, fire flood, earthquake or any act of God, or any corrosive action on the original refrigerant pipes, fittings valves etc for whatever reason, shall not be covered under this warranty.
- 7. In the event of any change in the location of the unit during the warranty period, this warranty shall become null and void unless the fact of the proposed change is communicated in writing to the authorised dealer at least seven (7) days prior to the said change. On receipt of such information the authorised dealer or any of its counterparts shall arrange for de-installation of the said unit on a chargeable basis. However, it is expressly stated that in the event of any damage occurring to the unit or to its parts during the course of its transit by the said purchaser, repair or replacement of the said unit or any part thereof so damaged shall not be covered by this warranty.
- 8. While the Authorized Dealers / Company will make every effort to carry out repairs/replacement of parts under this warranty as soon as the complaint is received, it is expressly made clear that the Authorized Dealer/Company shall not be liable to do so within any specified period or time.

- 9. It shall be the absolute discretion of the Company to (a) effect the repairs or replacement of parts whether at the site of installation or at any service center; and (b) have the job attended by the Company's service personnel or of its authorised dealers
- 10. This warranty is in the nature of and for the purposes set forth herein above and in particular the Company shall not in any event be liable for any direct, indirect, incidental or consequential loss or damages to either the said purchaser and/or his property or any other third party in course of attending to any complaint.
- 11. Limitation of Warranty: Company shall not be responsible for providing any warranty under the following situations:
 - any damage caused by accident, mishandling, tampering with installation, or negligent in following instructions of the user manual issued by the Company.
 - ii. any damage caused by power surges and dips, improper electrical circuit outside the unit or by any defective electrical supply.
 - iii. at any time, during the currency of the warranty period, if any part of the unit is tampered with, altered, repaired or serviced by any unauthorized person, not being the authorized representative of the Company or its authorized dealers.
 - iv. the serial number on the unit or any part thereof is damaged, defaced, altered, obliterated, or tampered with or removed for any reason whatsoever.
 - v. the unit is unauthorizedly removed from its original place or installation or reinstallation
 - vi. Condenser and Evaporator is found defective if the air conditioner is installed near the muddy sewages because toxic gases are harmful for the AC.
 - vii. Damage to the product due to operation in an abnormally corrosive alkaline / acidic atmosphere.
- 12. None of the employees and/or authorised Dealers of the Company have any authority whatsoever to vary the terms and conditions of this warranty.
- 13. This warranty shall be deemed to have been issued at Gurgaon in the State of Haryana, and Courts at Gurgaon shall have exclusive jurisdiction on matters covered by or following from this warranty, and the original purchaser alone shall have cause of action arising out of the transaction.

Midea 1st Free se	ervice Coupon within 0 - 4 month	ns from Date of purchase
Name :	S.No.of mad	chine
Address:	Date of Puro	chase:
Telephone No.:	Customer Co	omment:
Technician Signature	Customer Signature	
Midea 2 nd Free Servi	ice Coupon within 4 - 8 months f	rom Date of purchase
Name :	S.No. of mac	hine
Address:	Date of Purc	hase:
Telephone No.:	Customer C	omment:
Technician Signature	Customer Signature	
Midea 3 rd Free Servi	ice Coupon within 8 - 12 months	from Date of purchase
Name :	S.No. of mac	hine
Address :	Date of Purc	hase:
Telephone No.:	Customer Comment :	
i '		
Technician Signature	Customer Signature	
Please tick ✓ for the c	hecks carried out and $ imes$ for	the jobs not carried out.
Service 1 2 3 Air Filter Cleaned	Service 1 2 3 Voltage / Ampere Checkde	Service 1 2 3 Fan Motor a) speed check
Service 1 2 3 Grill Temp. Checked	Service 1 2 3 Drain System checked	Service 1 2 3 b) Noise Check
Service 1 2 3	Service 1 2 3	Service 1 2 3
Room Temp.Checked	General Cleaning and brushing up	c) Alignment check

The Service coupons are utilised in first year, if not utilised then coupons will expire.

[★] Midea shall provide 3 evenly spaced Free preventive maintenance services to the customers during the warranty period (1 year from the date of purchase). However to avail the free services, customer has to register for the same with our Customer care on 180030000011 stating the date of invoice and the dealers name from where the product has been purchased. Please note that any un-availed preventive maintenance service will automatically lapse on the expiry of the warranty Period

WARRANTY		Midea copy	
Carrier Midea India Private Ltd.			
Model	:		
NAME OF CUSTOMER	:		
ADDRESS	:		
Sr. No. of the Unit	:		
Sr. No. of the Compressor	:		
Invoice No.	:		
Date of Purchase	:		
Name & Address of the Dealer	:		
Signature of the Dealer with seal	:		
		··· > {········	
WARRANTY Corrier		Customer copy	
Carrier N	Midea India Private Ltd.		
Model	:		
NAME OF CUSTOMER	:		
ADDRESS	:		
Sr. No. of the Unit	:		
Sr. No. of the Compressor	:		
Invoice No.	:		
Date of Purchase	:		
Name & Address of the Dealer	:		
Signature of the Dealer with seal			

PRODUCT WARRANTY CERTIFICATE

CARRIER MIDEA INDIA PRIVATE LTD. (company) warrants this MIDEA Room air conditioner to the original purchaser to be free from defects in material and workmanship under normal use and service and under specified voltage conditions and we shall, within one year from the date hereof, repair or replace any defect without cost to the original purchaser, a part of portion thereof which shall be returned to us, transportation charges prepaid, and which on inspection by the Company shall be shown to be thus defective. Plastic parts beyond the date of delivery, fuses, air filters, refrigerants, all and other expandable items are excluded from this warranty.

FIVE YEAR COMPRESSOR WARRANTY

For four (4) years following the expiration of the entire unit warranty, the Company shall continue to warrant the compressor only to be free from defects in material and workmanship under normal use and service and under specified voltage conditions. The Company shall repair or replace without cost to the original purchaser compressor, any part or portion of the compressor, which shall be returned to the Company, transportation charges prepaid and which on inspection shall be shown to be thus defective. Expendable items like refrigerant gas (which is required to be filled in again mandatorily at the time of repairing or replacing the compressor), overload, oil, dryer, strainer and others are excluded from this warranty and are on chargeable basis.

These warranties, however, shall not apply if the room air-conditioner has been installed in a manner affecting the efficiency or performance, or if the room air-conditioner has been tampered with, altered or in any way, repaired, serviced or worked on by anybody other that n the Company's own technicians/staff or its authorized representative. This warranty shall also NOT apply to the compressor which has the serial numbers altered, defected or removed. The company shall not be liable for any injury, loss, or damage (direct, indirect, or

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For more details please contact Carrier Midea India Pvt. Ltd.:

REGISTERED OFFICE: 1st Floor, Pearl Tower, Plot No. - 51, Institutional Area, Sector - 32, Gurgaon, Haryana

SALES OFFICES: Gurgaon: 0124-6144300 , Ghaziabad: 0120-4183260, Chandigarh: 0172-5007548-50, Jaipur: 0141-4109080, Mumbai: 022-26528989, 42188800, Pune: 020-41051000, Goa: 0832-2447028, Ahmedabad: 079-40267777, Kolkata: 033-40201300, Chennai: 044-42222888, Bangalore: 080-43442000, Patna: 0612-2323317, Hyderabad: 040-45462888, Cochin: 0484-4029001, Lucknow: 0522-4158710, Indore: 0731-4294700, Pondicherry: 0413-2226676, Colimbatore: 0422-4385400, Guwahati: 0361-2666077, Bhubaneshwar: 0674-2585893, Nagpur: 0712-6453790, Ranchi: 0651-6452488, 23300095, Raipur: 0771-4013245.

Visit us at : www.carriermideaindia.com

The design and specifications are subject to change without prior notice for product improvement. Consult with the sales agency or manufacturer for details.

FLAIR/FLAIR - X & ETERNA